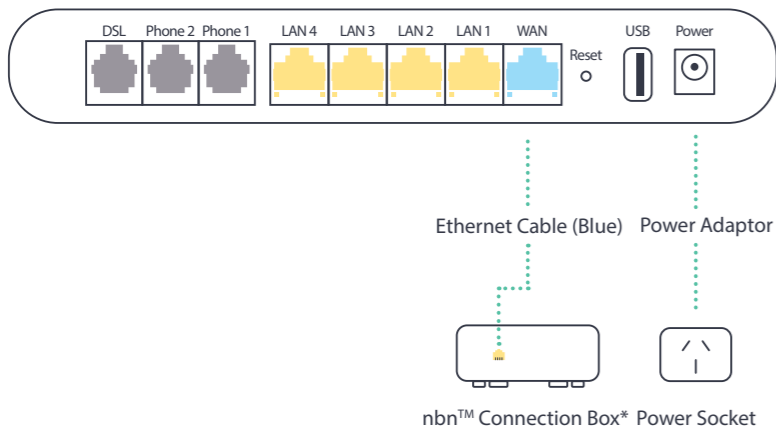
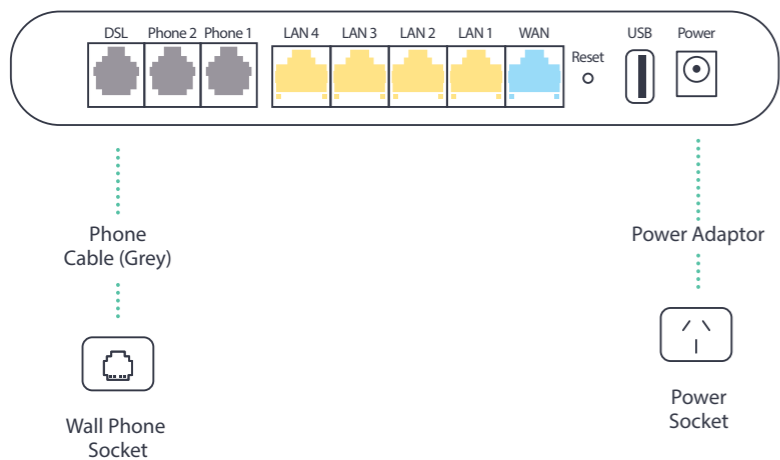


## Hybrid Fibre Coaxial (HFC) or Fibre to the Curb (FTTC)\*

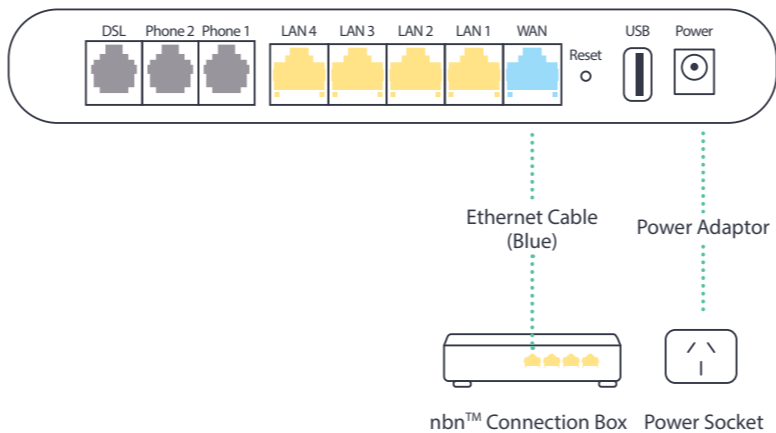


\*Important: These nbn technologies require two devices to work. Refer to the HFC or FTTC guides provided by nbn for instructions on how to set up the nbn Connection Box.

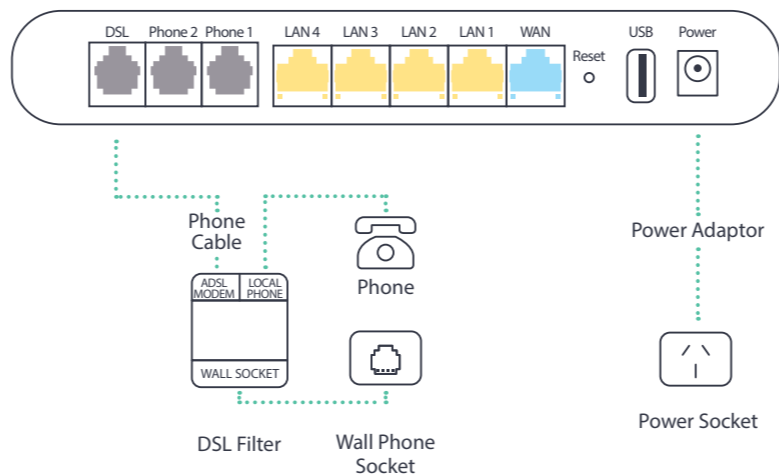
## Fibre to the Node (FTTN) or Fibre to the Building (FTTB)



## Fibre to the Premises (FTTP) or Fixed Wireless (FW)

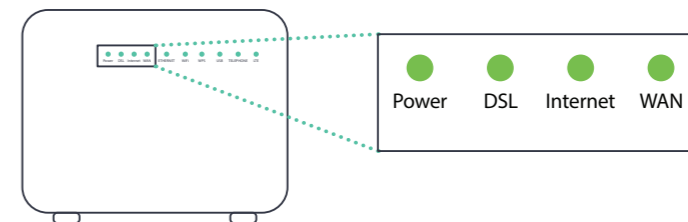


## ADSL



## 2. Wait for the green lights

Turn on your modem by pressing the button on the side. The modem lights will begin to flash. Your modem is online when you see a solid green DSL, LTE or WAN light and the INTERNET light is flashing. This could take up to 10 minutes.



## 3. Connect your device

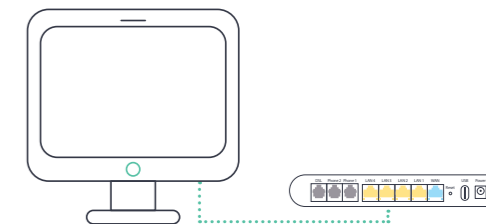
### Wi-Fi

Find the Wi-Fi Network Name and Wi-Fi Password on the Wireless Security Card.

To connect choose the Wi-Fi Network Name on your device, then type in the Wi-Fi Password when prompted. The password is case sensitive.

### Cable

To connect to a device, like a laptop or computer, plug the supplied yellow ethernet cable into one of the yellow LAN ports on the back of the modem.



## 4. Phone setup

If you have selected an nbn™ phone service, your phone will not work with the standard phone socket. Instead, it will now work via the internet - it's called VoIP (Voice over Internet Protocol). The good thing is you keep your phone number.

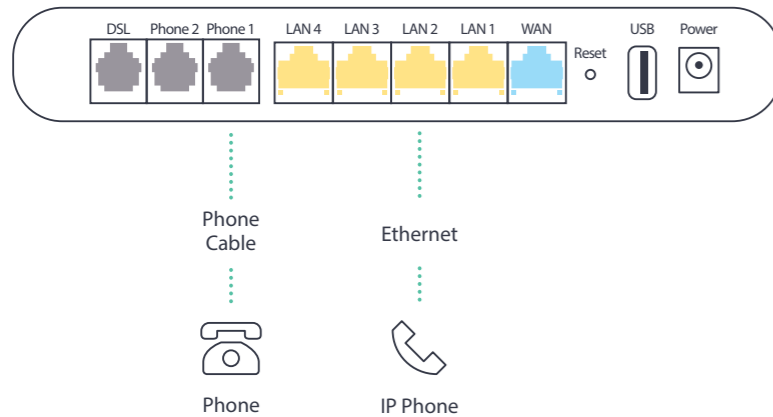
You will receive an sms or email from us letting you know when your phone service is active, just follow the easy steps below:

**a.**

Check the diagram and make sure the phone cable is plugged into the port referred to in the email received.

**b.**

Switch the modem off and back on. Once you see the green lights, you are ready!



## Further details

### Backup

Your modem includes a pre-installed SIM card to support instant connectivity and failover (up to 12/1 Mbps)\*, if your fixed Internet service is temporarily unavailable.

\* Not available in all areas. Conditions apply.

### Management

You can manage the device using the details on the back of the modem. This allows you to log in and change various settings for your modem.

## Having problems?

### Your internet isn't working

Make sure that all the cables are connected properly, then turn the modem off and back on again. Wait for the green lights, then type in your favourite website to make sure the connection works.

### Your Wi-Fi isn't working

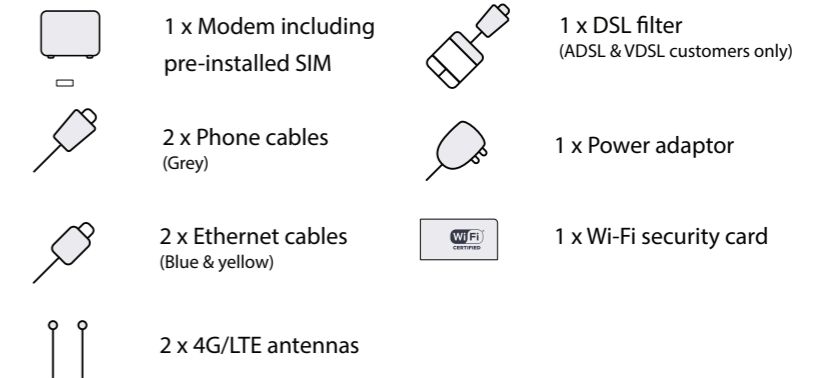
Turn the modem off and back on again. Try to connect again and make sure that you're using the right password printed on the bottom of the modem. Be careful, it's case sensitive.

### Talk to us

Refer to your modem sleeve for contact options.

# Quick Start Guide

## Box contents



## Before you start

If you are switching to nbn™, wait until you receive an SMS or email from us to let you know your nbn™ is active. Once you receive the confirmation you are ready to begin set-up.

If you are already connected to the nbn™, you can begin set-up.

## 1. Connect the modem

**a.**

Screw both antennas to the connectors on the back of the modem to optimise the 4G signal strength.

**b.**

Look for the coloured sticker on the box. Plug in the cables as per the set-up instructions that match your sticker.